

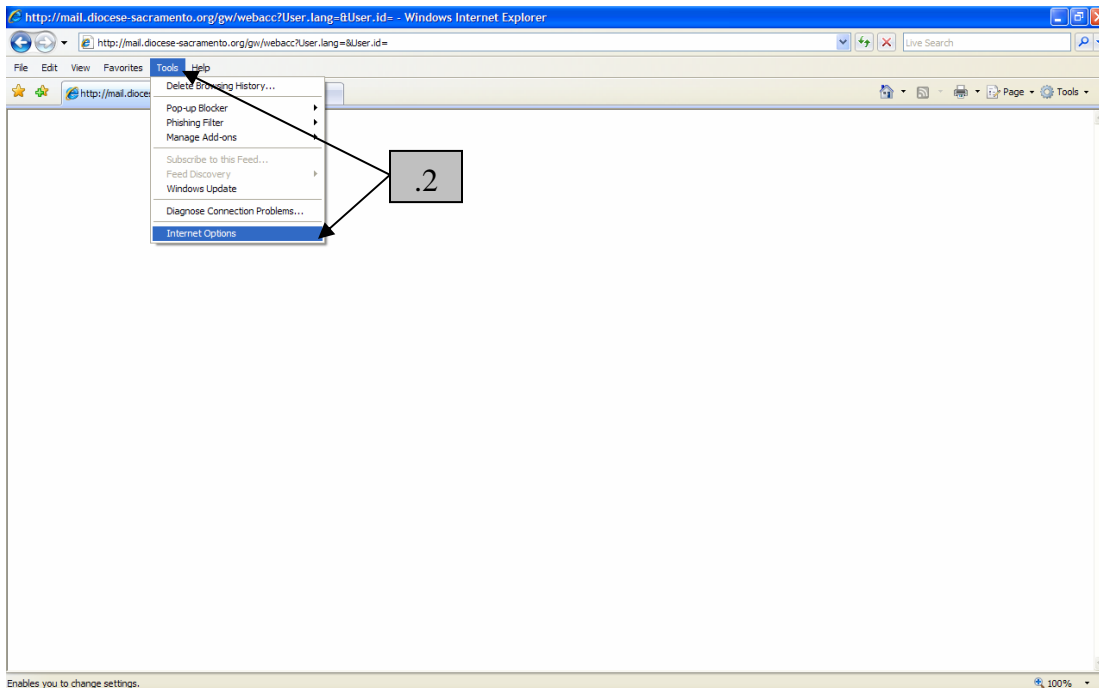
Clearing Internet Explorer's Browsing History

If you are encountering problems logging into Novell GroupWise using Internet Explorer, please do the following:

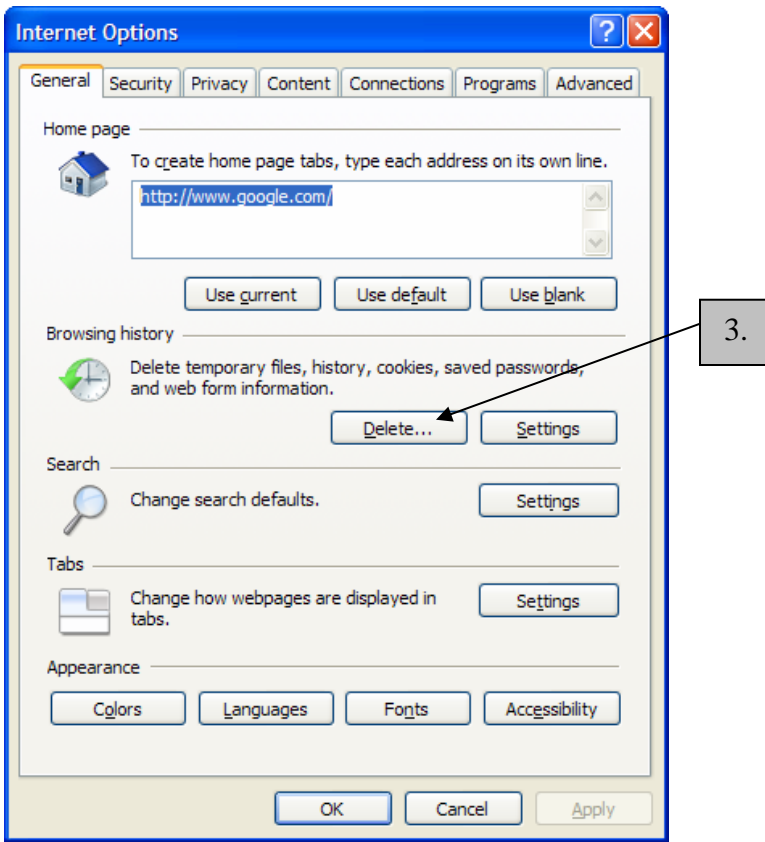
1) Skip this step if your menu bar is visible (the menu bar contains the file, edit, view, favorites, and tools links). If your menu bar is not visible “right mouse click” the top of your browser window and select “menu bar.”



2) In the menu bar click “Tools” then “Internet Options”

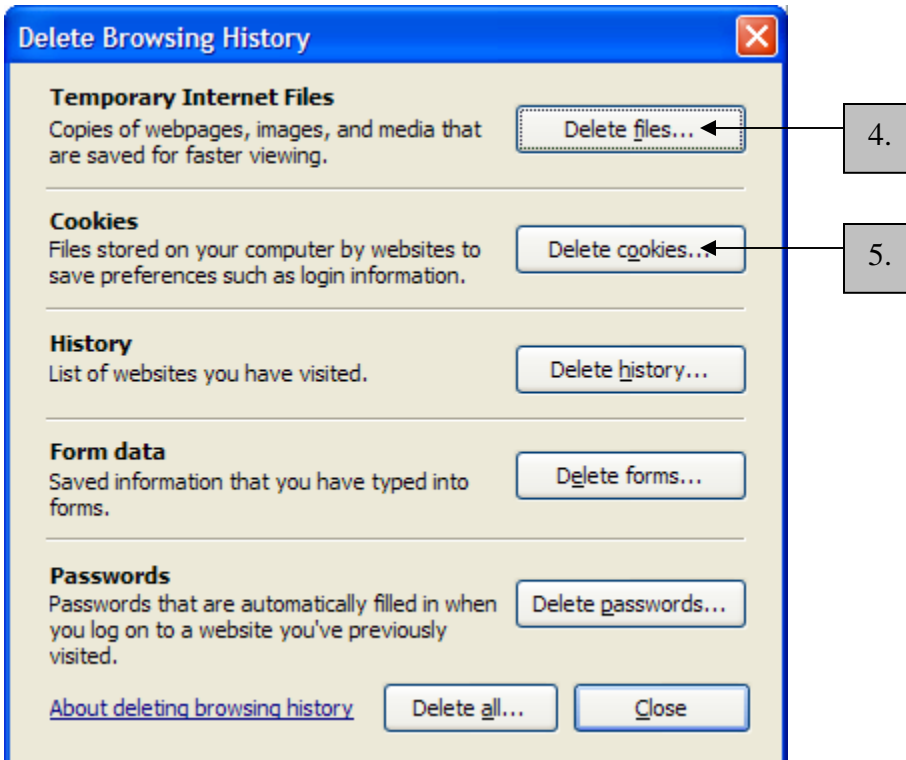


3) Click “Delete...” to delete the browsing history

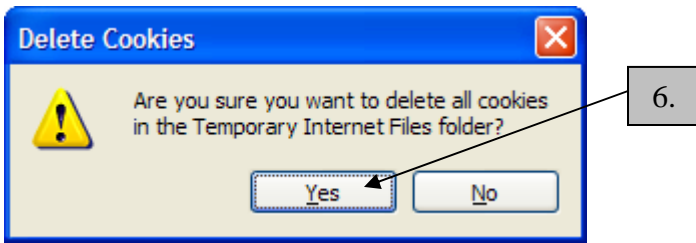


4) Click “Delete files...” to delete your temporary internet files

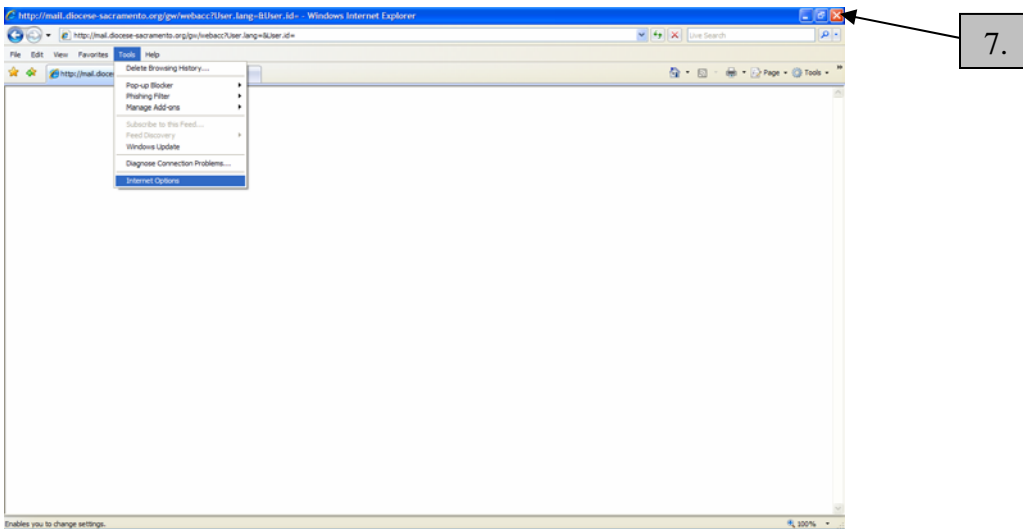
5) Click “Delete cookies...” to delete your cookies



6) Click “Yes” to confirm you would like to delete all cookies



7) Close Internet Explorer



8) Click <http://mail.diocese-sacramento.org/gw/webacc> to login to Novell GroupWise



If you still encounter problems after clearing Internet Explorer’s browsing history it is recommended you use Google Chrome or Firefox to access your email rather than Internet Explorer. To download either browser for free click on one of the following links:

Google Chrome: <http://www.google.com/chrome>

Firefox: <http://www.mozilla.com/en-US/firefox/ie.html>